



# Milford Care Centre Advanced Communication in Palliative and End-of-Life Care

The Next 3 Day course will take place from  
22nd to 24th February 2012

## **What it is:**

Communication is important in all health care settings, but is critical palliative and end-of-life care. Effective interdisciplinary team working is a key prerequisite for successful interactions with patients and families. Health professionals, however, often lack the communication skills or confidence required to work with this patient group in situations that can involve dealing with challenging emotions and complex clinical situations. Use of simulated patients, structured feedback and small group discussion facilitates the development of competence and confidence in a safe, non-threatening environment.

## **What it does:**

The course aims to increase health professionals' awareness of their communication skills and explores strategies to enhance their ability to elicit and respond to patients' concerns and deal more effectively with difficult communication situations. Experiential learning is the key to enhancing communication skills. The course uses simulated role play with actors, small group discussion, reflection on case studies, clinical scenarios, peer feedback and self-assessment of communication skills.

## **Who it is for:**

The course is designed for members of the multi-professional health care team who are working with patients with advanced progressive disease. To take part participants must have two years clinical experience as qualified practitioners.

**Prior to attending the course participants will be required to submit a tape recording of a patient assessment.**

To book a place immediately contact:

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**Education Secretary**

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*This programme is CME accredited and has category 1 approval from An Bord Altranais.*